



RAM

RAM 2500/3500

2020 QUICK REFERENCE GUIDE



VEHICLE USER GUIDE — IF EQUIPPED

VEHICLE USER GUIDE — IF EQUIPPED

To access the Vehicle User Guide on your Uconnect Touchscreen: Tap the Uconnect **Apps** button, then tap the **Vehicle User Guide** icon on your touchscreen. No Uconnect registration is required.



Uconnect 4C NAV With 8.4-inch Display Vehicle
User Guide Touchscreen Icon

NOTE:

Vehicle User Guide features are not available while the vehicle is moving.

Features

- Your User Guide — Updated in real-time
- Available when and where you need it
- Touchscreen convenience
- Customizable interface
- Maintenance schedules and information
- Multilingual
- Comprehensive icon and symbol glossary

For further information, and applicable warnings and cautions, please refer to the Owner's Manual at www.mopar.com/en-us/care/owners-manual.html (U.S. Residents) or www.owners.mopar.ca (Canadian Residents).

6.7L DIESEL

DIESEL ENGINE

Odor

Diesel equipped vehicles are equipped with a Diesel Particulate Filter (DPF) in the exhaust system. This filter is a self-cleaning regeneration catalyst referred to as regeneration.

Regeneration will occur at various mileages depending on drive cycle, weather, and altitude. During regeneration, exhaust temperatures can reach 1,112°F (600°C) in the DPF. During the first few regenerations, you will notice a burning odor or something smelling hot, this is normal and please continue to drive the vehicle. If at any time the engine light is on, please visit an authorized dealer.

Noise

Diesel engines can create noises that may seem concerning. The nature of a diesel engine is compression ignition where compressed air and fuel are mixed and ignited. Weather, barometric pressure, altitude, and temperature will affect how fuel is ignited in the engine. Engines will sound different from day to day or previous model years. Clicking, ticking, or light knocking is normal and will change from day to day, as the engine breaks in, and can vary with changes in ambient temperature. Clicking sounds from under the hood shortly after vehicle shutdown is normal as actuators such as the Exhaust Gas Recirculation (EGR) valves are cycled. Fuel pump noise may increase during low speed/light load

conditions when ambient temperature is above 100°F (38°C), and when fuel tank level is below 10% which is a normal condition of the fuel system and controls strategy. Diesel equipped vehicles also have an exhaust after-treatment system to reduce emissions utilizing a DPF (refer to “Odor” in this section for further information) and a Selective Reduction Catalyst (SCR). The SCR reduces Nitrogen Oxides (NOx) using the Diesel Exhaust Fluid (DEF) system. DEF is injected directly into the SCR through a dosing module. This process will create a clicking sound and at times, will make noise even with the vehicle shut off. This is normal as the DEF dosing module is purging DEF. If at any time the check engine light is on, please visit an authorized dealer.

Fluid Leaks

Diesel engines and new vehicles use assembly / anti-corrosive lube to assure the correct assembly torque on fasteners and prevent corrosion. Some areas may appear damp like a fluid leak but it is typically residual assembly lube and is normal. Dealers make every effort to remove residual fluids during vehicle pre-inspection.

If at any time fluid is found dripping on the ground, please visit an authorized dealer. If at any time the check engine light is on, please visit an authorized dealer.

Engine Idle

Diesel engines are equipped with variable idle speed. Periodically your engine can idle as high as 1,100 RPM while in Park (P). This is normal for engine warm up and emissions. During this high idle mode, the engine will sound different, this is normal. The engine will return to low idle if the brake or clutch pedal are depressed. We recommend not pressing either pedal unless you are ready to drive the vehicle as this will interrupt warm up or emissions strategy. If at any time the check engine light is on, please visit an authorized dealer.

Drivability

Diesel engines are controlled by a Powertrain Control Module (PCM). With state of the art technology and emissions regulations, vehicles may perform differently from one model year to another.

Drivability can also be affected by the following:

- After-treatment regeneration
- Two-footed driving (If brake pedal and accelerator are pressed at the same time, you will notice a delay in power.)
- Temperature
- Weather
- Wind
- Load
- Altitude
- Gear Ratio

These conditions are considered natural events and may not be corrected. If at any time the check engine light is on, please visit an authorized dealer.

At cold ambient temperatures, it is recommended to warm up the vehicle by idling the engine before driving. Engine speed and torque will be limited at low ambient temperature and low coolant temperature as part of the Engine Warm Up Controls Strategy. Use of a block heater and winter oil (5W-40)

in cold ambient conditions will reduce time needed to achieve full engine operation.

Fuel Economy

Diesel engines offer superb fuel economy under certain conditions. Fuel economy should improve after the vehicle is broke in. Many factors will affect or reduce fuel economy.

- After-treatment Regeneration
- Cold Temperatures
- Wind
- Extended Idling
- Towing
- Short Trips
- Fuel Quality
- City Driving
- Aftermarket Grills
- Oversized Tires
- Gear Ratios

If at any time your check engine light is on, please visit an authorized dealer.

RAM 2500/3500

DIESEL EXHAUST FLUID

Your truck is equipped with a Selective Catalytic Reduction (SCR) exhaust emissions after-treatment system. This technology is used to reduce Nitrogen Oxides (NOx) emissions of the engine so that it meets current U.S. EPA and California exhaust emissions requirements. This system is new to many truck operators and does require some maintenance for proper operation.

In order to function properly and ensure the vehicle meets applicable emissions standards, the SCR system injects Diesel Exhaust Fluid (DEF) into the exhaust upstream of the SCR catalyst. The DEF reacts with the exhaust gas inside the catalyst to convert NOx to harmless gasses prior to release into the atmosphere.

DEF consumption varies with vehicle use and duty cycle in much the same way as diesel fuel. Since it is consumed during operation of the vehicle, the DEF tank must be refilled periodically when indicated by the DEF gauge and warning messages. The blue filler cap is clearly marked “Diesel Exhaust

Fluid”. On Chassis Cab trucks, it is located behind the cab on the driver’s side of the truck. On Pickup trucks, the blue filler cap is located inside the fuel filler door. When refilling the DEF tank, make sure the fluid used carries the API certification logo for Diesel Exhaust Fluid.

Low DEF Warning

When the DEF level is low, a message stating “Low DEF Refill Soon” will be displayed in the instrument cluster, the “Low DEF” Icon will illuminate, and a chime will sound. Unless DEF is added, a mileage countdown will be indicated with the message “Speed Limited to 5 MPH in 200 Miles - Refill DEF”. This message will be updated and displayed at each startup. When the countdown reaches 100 miles (160 km), the message will remain on the display and countdown as the vehicle is driven. Other information can be accessed with the scroll switches on the steering wheel. However, the countdown will return to the display after a short interval. Chimes will sound at various mileage intervals during the countdown to serve as a reminder of the low DEF level. If the countdown reaches zero, indicating the DEF tank is nearly empty, the message “5 MPH

Max Speed on Restart, Long Idle or Refuel - Refill DEF” will be displayed. Add up to 2.5 Gallons (9.5 Liters) of DEF in order to avoid vehicle operation limited at a maximum speed of 5 mph (8 km/h).

Tampering / Incorrect DEF Detection

In alignment with Clean Air Act (CAA) guidelines, the SCR system will detect conditions which may be due to tampering or incorrect DEF. A string of warning messages will display in the instrument cluster:

- Service DEF System – See Dealer
- 5 mph Max Speed in 200 mi Service DEF System – See Dealer
- 5 mph Max Speed on Restart, Long Idle or Refuel – Service DEF System – See Dealer
- 5 mph Max Speed Service DEF System – See Dealer

A visit to an authorized dealer should be planned as soon as you see one of these messages to correct the issue and to avoid vehicle operation being limited to a maximum speed of 5 mph (8 km/h).

Under some conditions, such as in the case of recurring faults, the countdown may start from a value less than 200 miles (322 km). Only fill the DEF tank with API-certified DEF, other fluids may cause damage to the emissions components.

Diesel Fuel Fill:

Your truck is equipped with a capless diesel fuel filler system. The diesel nozzle must be fully inserted or fill performance will be greatly reduced.

Miscellaneous DEF Tips:

- Never “top-off” the DEF tank after a normal DEF fill.
- Containers and pumps containing iron, brass, aluminum, or non-stainless steel will rapidly corrode if used to store or transfer DEF. The resulting corrosion can damage emissions components.
- If stored at temperatures below 90°F (32°C), DEF has a shelf life of at least one year. However, DEF degrades more rapidly at higher temperatures.

- You may occasionally hear an audible clicking from the DEF system. This is normal operation.
- The sealed bottles and vented fill adapters available from your RAM dealer are designed to ensure proper filling. Non-sealed bottles and/or non-vented fill adapters, may be available from other sources and require special care to avoid overfilling.
- If DEF is spilled, it should be cleaned up with mild soap and water to avoid corrosion or damage to components and finished surfaces. For this reason, transporting DEF in the cab of your truck is not recommended.
- You can receive assistance in locating DEF by calling 1-866-RAM-INFO.

ADDING DIESEL EXHAUST FLUID (DEF)

The DEF gauge (located in the instrument cluster) will display the level of DEF remaining in the tank.

Completely fill the DEF tank through the diesel exhaust fluid fill location at every maintenance interval, or before if prompted by the instrument cluster display.

NOTE:

Take caution not to overfill the DEF tank.

The DEF tank on these vehicles is designed with a large amount of full reserve. So, the level sensor will indicate a full reading even before the tank is completely full. To put it another way, there's additional storage capacity in the tank above the Full mark that's not represented in the gauge. You may not see any movement in the reading – even after driving up to 200 miles (322 km) in some cases.

NOTE:

- Driving conditions (altitude, vehicle speed, load, etc.) will affect the amount of DEF that is used in your vehicle.
- Outside temperature can affect DEF consumption. In cold conditions, 12°F (-11°C) and below, the DEF gauge needle can stay on a fixed position and may not move for extended periods of time. This is a normal function of the system.
- Because DEF will begin to freeze at 12°F (-11°C), your vehicle is equipped with an automatic DEF heating system. This allows the DEF injection system to operate properly at temperatures below 12°F (-11°C). If your vehicle is not in operation for an extended period of time with temperatures below 12°F (-11°C), the DEF in the tank may freeze. If the tank is overfilled and freezes, it could be

damaged. Therefore, do not overfill the DEF tank. Extra care should be taken when filling with portable containers to avoid overfilling. Note the level of the DEF gauge in your instrument cluster. On pickup applications, you may safely add a maximum of 2 Gallons (7.5 Liters) of DEF from portable containers when your DEF gauge is reading ½ full. On Chassis Cab applications, a maximum of 2 Gallons (7.5 Liters) may be added when the DEF gauge is reading ¾ full.

- There is an electric heater inside the DEF tank that automatically works when necessary. If the DEF supply does freeze, the truck will operate normally until it thaws.
- Ensure the DEF cap is reinstalled prior to filling vehicle with diesel fuel to avoid spilling diesel fuel into the DEF Filler.

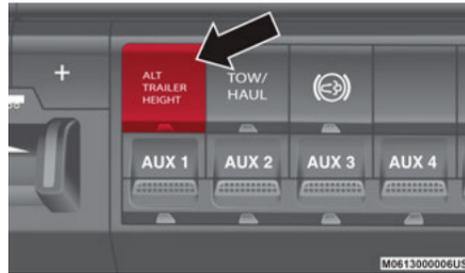
AUTOMATIC “SMART” EXHAUST BRAKE – DIESEL ONLY

- Automatic Exhaust Brake technology delivers smoother, less aggressive exhaust braking characteristics during downhill descents. Although it can apply full exhaust braking force if needed, Automatic Exhaust Brake may not apply obvious braking if the vehicle speed is not increasing. Automatic Exhaust Brake is intended to maintain vehicle speed while Full Exhaust Brake is intended to reduce vehicle speed.
- Automatic Exhaust Brake can be enabled by pushing the exhaust brake button again any time after the normal Full Exhaust Brake has been turned on. The “Exhaust Brake Indicator” in the instrument cluster will change from yellow to green when Automatic Exhaust Brake is enabled. Pushing the exhaust brake button again will toggle the exhaust brake mode to off.

2500/3500 AIR SUSPENSION SYSTEM

This air suspension system is a rear leveling ride height system. The main purpose of this system is to maintain the truck's rear ride height level. There are two selectable heights that can be chosen based on your operating conditions.

The system requires that the ignition be in ON/RUN or the engine running with zero vehicle speed for all user requested changes and load leveling.



Alternate Trailer Height Button

Normal Ride Height (NRH) – This is the standard position of the suspension and is meant for normal driving. It will automatically adjust to maintain the rear ride height as conditions change.

Alternate Trailer Height (ATH) – Lowers the vehicle approximately 1 inch (25 mm) for a level truck, to be used as required while trailer towing. It will automatically adjust to maintain the rear ride height as conditions change.

NOTE:

Most 3500 models will not lower to Alternate Trailer Height (ATH) when unloaded.

Trailer Decoupling/Unloading – The air suspension system will continue to load level after the vehicle has been turned off for 10 minutes without compressor activation. This allows for easy removal of a trailer and/or load from the back of the truck by maintaining the ride height. After 10 minutes you will need to turn the ignition to the RUN position for the air suspension to re-level due to addition/removal of load in the vehicle. If the air suspension system is disabled using the settings menu (Tire Jack Mode, Transport Mode, Alignment Mode, or Bed Lowering Mode) the system will remain disabled when the vehicle is turned off. Reactivating the air suspension can be accomplished via the settings menu or driving the vehicle above 5 mph (8 km/h) for Tire Jack Mode or Alignment Mode and 16 mph (26 km/h) for Transport Mode and Bed Lowering Mode.

AUXILIARY SWITCHES

There can be up to five auxiliary switches located in the lower switch bank of the instrument panel, which can all be used to power various electronic devices and Power Take Off (PTO) – if equipped. Connections to the switches are found under the hood in the connectors attached to the auxiliary Power Distribution Center.

The system has the ability to configure the functionality of the auxiliary switches via the Instrument Cluster Display. All switches can now be configured for ignition or battery power, saving or not saving the state across a key cycle, and momentary or latching switch operation.

For further information on using the auxiliary switches, please refer to the Ram Body Builders Guide by accessing www.rambodybuilder.com and choosing the appropriate links.

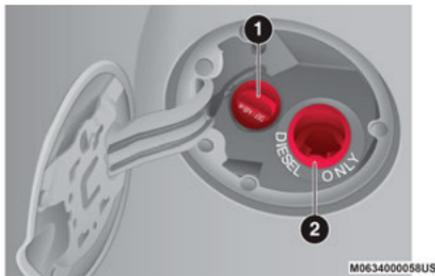
For general questions on upfitting commercial vehicles, including:

- Loose rear park assist installation
- Programmable auxiliary switches
- PTO system
- Wiring diagrams
- Vehicle dimensions
- Snow plow installation
- Weight charts and trailer towing

Please consult the Ram Body Builders Guide at www.rambodybuilder.com.

ADDING DIESEL FUEL AND DEF

ADDING DIESEL FUEL AND DIESEL EXHAUST FLUID (DEF)



Fill Locations

- 1 — Diesel Exhaust Fluid (DEF) Fill Location
- 2 — Diesel Fuel Fill Location

- Ensure appropriate fluid is added to the applicable fill port on the vehicle. The

smaller blue capped fill port is for DEF. The capless green fill port is for diesel fuel only.

- Take caution not to overfill the DEF tank.
- If DEF or gasoline is accidentally added to the diesel fuel tank, DO NOT START the engine. This will result in severe damage to your engine, which is not covered by your New Vehicle Limited Warranty. Have your RAM towed to an authorized dealer for service.

DEALER SERVICE

ENGINE OIL SELECTION — 6.4L

NOTE:

Hemi engine (6.4L) at times can tick right after startup and then quiet down after approximately 30 seconds. This is normal and will not harm the engine. This characteristic can be caused by short drive cycles. For example, if the vehicle is started then shut off after driving a short distance.

Upon restarting, you may experience a ticking sound. Other causes could be if the vehicle is unused for an extended period of time, incorrect oil, extended oil changes or extended idling. If the engine continues to tick or if the Malfunction Indicator Light (MIL) comes on, see the nearest authorized dealer.

LIGHTS

AUTOMATIC HIGH BEAM — IF EQUIPPED

The Automatic High Beam system provides increased forward lighting at night by automating high beam control through the use of a digital camera mounted above the inside rearview mirror. This camera detects vehicle specific light and automatically switches from high beams to low beams until the approaching vehicle is out of view. This feature is programmable through the Uconnect system.

PARKVIEW

PARKVIEW REAR BACK UP CAMERA

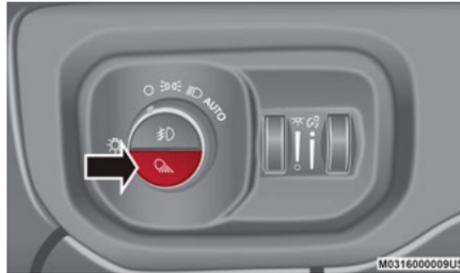
You can see an on-screen image of the rear of your vehicle whenever the transmission is shifted into REVERSE. The ParkView Rear Back Up Camera image will be displayed on the Uconnect Display, located on the center stack of the instrument panel.

CARGO FEATURES

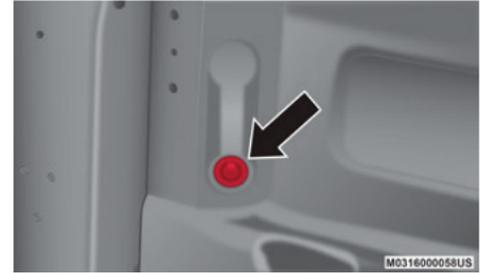
CARGO LIGHTS/TRAILER SPOTTER LIGHTS WITH BED LIGHTS – IF EQUIPPED

- The cargo light and bed lights (if equipped) and trailer spotter lights (if equipped) are turned on by pushing the cargo lights button located on the lower half of the headlight switch.

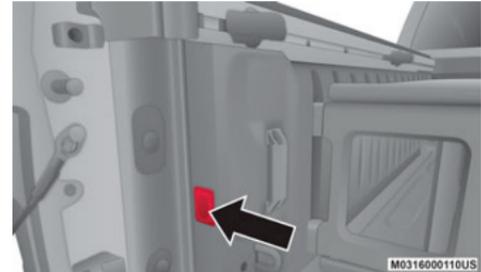
- If equipped, and the vehicle's speed is 0 mph (0 km/h), these lights can also be turned on using the switch located just inside the pickup box, on the lower part of the bed light lens. A telltale will illuminate in the instrument cluster display when these lights are on. Pushing the switch a second time will turn the lights off.



Cargo/Bed Lights Button On Headlight Switch



Bed Light Switch Without RamBox



Bed Light Switch With RamBox

NOTE:

The cargo light and bed lights (if equipped) will turn on for approximately 30 seconds when a key fob unlock button is pushed, as part of the Illuminated Entry feature.

CARGO CAMERA — IF EQUIPPED

- Your vehicle may be equipped with a Cargo Camera that allows you to see an image of the inside of the pickup box. The image will be displayed on the Uconnect Display, located on the center stack of the instrument panel.
- A display timer is initiated when the Cargo Camera image is displayed. The image will continue to be displayed until the display timer exceeds 10 seconds and the vehicle speed is above 8 mph (13 km/h), or the image is deactivated by touching the Uconnect Display.

NOTE:

If the vehicle speed remains below 8 mph (13 km/h), the cargo camera image will be displayed continuously until deactivated by touching the Uconnect display.

- The Cargo Camera is located in the bottom center area of the Center High-Mounted Stop Lamp (CHMSL).

NOTE:

If snow, ice, mud or any foreign substance builds up on the camera lens, clean the lens, rinse with water and dry with a soft cloth. Do not cover the lens.



Cargo Camera Display

Cargo Camera With Dynamic Centerline (Available With Surround View Camera Only) — If Equipped

If equipped, the Dynamic Centerline feature provides an overlay on the Cargo Camera display screen that aligns to the center of the

pickup box to aid in hooking up a fifth wheel camper or gooseneck trailer.

BED DIVIDER — IF EQUIPPED

The bed divider has two functional positions:

- Storage Position – maximizes the bed cargo area when not in use.
- Divider Position – managing your cargo and assisting in keeping cargo from moving around the truck bed.

KEYLESS ENTER-N-GO — PASSIVE ENTRY

INTRODUCTION TO KEYLESS ENTER-N-GO

The Keyless Enter-N-Go — Passive Entry system is an enhancement to the vehicle's key fob. This feature allows you to lock and unlock the vehicle's door(s) without having to push the key fob lock or unlock buttons, as well as starting and stopping the vehicle with the push of a button.

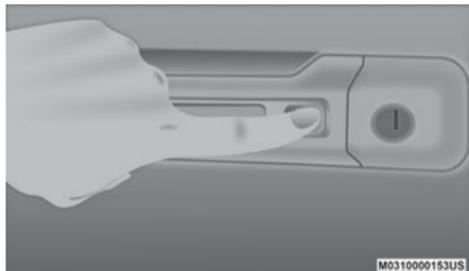
NOTE:

The key fob may not be found if it is located next to a mobile phone, lap top or other electronic device; these devices may block the key fob's wireless signal.

TO LOCK THE VEHICLE'S DOORS:

With a valid Keyless Enter-N-Go key fob within 5 ft (1.5 m) of the driver or passenger front door handles, push the door handle lock button to lock all doors.

Do NOT grab the door handle while pushing the door handle lock button. This could unlock the door(s).



Push The Button To Lock



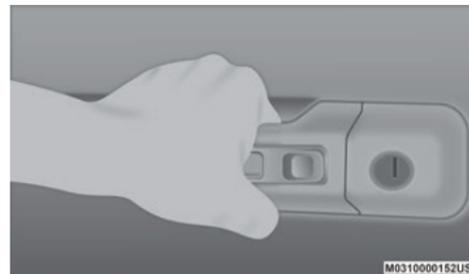
Do NOT Grab The Handle When Locking

NOTE:

- After pushing the door handle lock button, you must wait two seconds before you can lock or unlock the doors, using either Passive Entry door handle. This is done to allow you to check if the vehicle is locked by pulling the door handle without the vehicle reacting and unlocking.
- The Passive Entry system will not operate if the key fob battery is depleted.

The vehicle doors can also be locked by using the key fob lock button or the lock button located on the vehicle's interior door panel.

TO UNLOCK FROM THE DRIVER OR PASSENGER SIDE:



Grab The Door Handle To Unlock

With a valid Keyless Enter-N-Go key fob located outside the vehicle and within 5 ft (1.5 m) of the driver or passenger side door handle, grab either front door handle to unlock the door automatically.

SAFETY

TRAILER TIRE PRESSURE MONITORING SYSTEM (TTPMS)

The Trailer Tire Pressure Monitoring System (TTPMS) is a feature that displays the trailer tire pressure values and warn the driver of a low tire pressure event based on the drivers set target tire pressure value through TTPMS settings found in the radio.

The TTPMS monitors the pressure of each tire and warns the driver through the instrument cluster, when either a low tire pressure condition falls below 25% of the drivers set pressure or if a system malfunction occurs. The instrument cluster will display the actual tire pressure or dashes for each of the trailer tires in the correct trailer position, based on trailer configuration. The TTPMS system can support up to 12 trailer tires per configured trailer on up to four configurable trailers.



Trucks equipped with TTPMS will be delivered with four loose tire pressure sensors in the truck's cabin. These sensors must be installed in the desired trailer tires and then paired to the truck. Additional sensors can be purchased at an authorized Ram dealership.

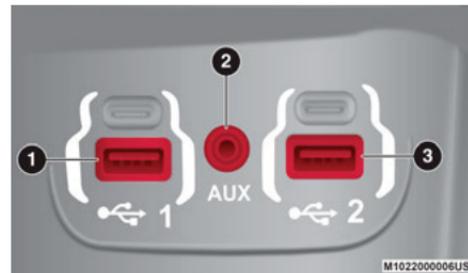
NOTE:

When pairing TTPM sensors, the vehicle may not be driven until the pairing process is complete.

For further information on pairing and system function, please refer to the Owner's Manual at www.mopar.com/en-us/care/owners-manual.html (US Residents) or www.owners.mopar.ca (Canadian Residents).

FRONT USB PORT/AUDIO JACK (AUX) PORT

USB PORT



Uconnect Media Hub

- 1 — Standard USB Type A Port
- 2 — AUX Jack
- 3 — Standard USB Type A Port

This feature allows an iPod® or external USB device to be plugged into the USB port. The USB port supports certain iPod® and iPhone® devices. The USB port also supports playing music from external USB devices. Some iPod® software versions may not fully support the USB port features.

Please visit Apple's® website for iPod® software updates. Connect your iPod® or compatible device using a USB cable connected to the USB port. USB memory sticks with audio files can also be used. Then, audio from the device can be played on the vehicle's sound system while providing the artist, track title, and album information on the radio display (if available on device). When connected, the iPod®/USB device can be controlled using the radio or steering wheel audio controls to play, skip to the next or previous track, browse, and list the contents.

AUX/AUDIO JACK

The AUX/audio jack provides a means to connect a portable audio device, such as an MP3 player, to the vehicle's sound system. This requires the use of a 3.5 mm stereo audio patch cable. AUX mode is entered by pushing the Media button. Once in Media mode, select the AUX button when the audio jack is connected. Volume on the connected device may need to be adjusted to optimize audio quality.

SIRIUSXM GUARDIAN™ — IF EQUIPPED

ACTIVATION

Activate your account to enjoy advanced safety, security and convenience features.

1. Press the Apps icon on the bottom of your in-vehicle touchscreen.
2. Select the "Activate Services" icon from your list of apps.
3. Select "Customer Care" to speak with a SiriusXM Guardian™ Customer Care agent who will activate services in your vehicle, or select "Enter Email" to activate on the web.

Once you have activated your services, you're only a few steps away from using remote services.



Mobile App

Download the Uconnect mobile app:

- Once downloaded, use your Owner Account login and password to access the app.
- A PIN is required to execute remote services.
- Tap the Location button on the bottom menu bar of the app to locate your vehicle or send a destination to your Uconnect Navigation (if equipped).
- Tap the "Settings" side menu in the upper left corner of the app to bring up app settings and access the Assist Call Centers.

For further information:

- US residents visit:
www.driveuconnect.com/sirius-xm-guardian
- Canadian residents visit: www.siriusxm.ca/guardian-v1/

FEATURES

In-Vehicle

SiriusXM Guardian™ enhances your ownership and driving experience by connecting your vehicle to an operable network. When connected to an operable network, you have access to:

- SOS Call: Connect to a live agent who will contact emergency services and stay on the line with you until help arrives.
- Customer Care Assistance: Speak with a live agent by pressing the ASSIST button on the overhead console to get Roadside Assistance or support.

Remote Services

- Vehicle Finder helps you find where you parked your car.
- Send & Go allows you to send destinations to your navigation system for easy access on the go.
- Remote Door Lock/Unlock lets you unlock or lock your doors from any distance.
- Remote Horn & Lights allows you to sound your horn and flash your lights to easily find your car.

Security Services

- Receive stolen vehicle assistance, using GPS technology to help authorities locate your vehicle if it is stolen.

SiriusXM Guardian™ remote services can be used with the Uconnect app from virtually anywhere.

For further information on SiriusXM Guardian™ or the Uconnect mobile App, refer to your Uconnect Owner's Manual Supplement.

VEHICLE FINDER AND SEND & GO

Vehicle Finder

Vehicle Finder allows you to find the location of your vehicle. To find your vehicle:

1. Press the “Location” tab on the Uconnect mobile App bottom bar.
2. Select the “Vehicle” icon to determine the location of your vehicle.
3. Select the “Find Route” button that appears, once your vehicle is located.
4. Select your preferred Navigation app to route a path to your vehicle.

Send & Go

To send an address to your Uconnect Navigation using the Uconnect mobile app:

1. Press the “Location” tab on the bottom bar of the Uconnect mobile app.
2. Type in the destination you would like to navigate to, or search through one of the categories provided.
3. Select the destination you want to send from the list that appears.
4. Press the Send To Vehicle button, and then confirm the destination by pressing “Yes,” to send the destination to the Uconnect Navigation in your vehicle.
5. Finally, confirm the destination inside your vehicle by pressing the “Go Now” option on the pop-up that appears on the touchscreen when the vehicle is started.

AMAZON ALEXA® — IF EQUIPPED

Amazon Alexa®

Alexa® is Amazon’s cloud-based voice service and it lets you voice-command your Uconnect system from just about anywhere.

To link your Uconnect system to Amazon Alexa®:

1. Download the Amazon Alexa® app on your iPhone® or Android™.
2. Launch the app, then tap MENU, and go to SKILLS.
3. Search for your vehicle. Then tap “ENABLE.”

4. Select LINK ACCOUNT.
5. Log in using your vehicle’s Owner Account ID and password.

Examples of commands:

- “Alexa®, ask Dodge Durango how much gas is in my vehicle.”
- “Alexa®, ask Jeep® Grand Cherokee to send directions to Iron Mountain to my vehicle.”
- “Alexa®, ask Chrysler 300 to start my vehicle.”

ANDROID AUTO™ AND APPLE CARPLAY® — IF EQUIPPED

ANDROID AUTO™ INTEGRATION



Android Auto™ And LTE Data Coverage

With easy touchscreen navigation and voice recognition, Android Auto™ brings useful information and organizes it into simple cards that appear just when they are needed.

1. Download the Android Auto™ app from the Google Play store on your Android™-powered smartphone.
2. Connect your Android™-powered smartphone to one of the media USB ports in your vehicle. If the Android Auto™ app was not downloaded, it will begin to download when you plug in your device.
3. Once the device is connected and recognized, the “Phone” icon on the personalized menu bar will automatically change to the Android Auto™ Icon.

APPLE CARPLAY® INTEGRATION

Apple CarPlay® is the smarter, safer way to use your iPhone® to get directions with Apple Maps, listen to Apple Music®, make calls and send messages — all through the Uconnect touchscreen or with your voice through Siri.



Apple CarPlay® And LTE Data Coverage

To use Apple CarPlay®, make sure you are using iPhone® 5 or later, have Siri enabled in Settings, ensure your iPhone® is unlocked for the very first connection only, and then follow these steps:

1. Connect your iPhone® to one of the media USB ports in your vehicle.
2. Once the device is connected and recognized, the “Phone” icon on the personalized menu bar will automatically change to the Apple CarPlay® icon.

NOTE:

Long Press: Press and hold the VR button to activate Siri or Google Assistant.

Short Press: Briefly tap the VR button to activate the native Uconnect voice recognition system.

When using Android Auto™ or Apple CarPlay®, be sure to use the factory-provided cable that came with your phone, as aftermarket cables may not work.

RAM TOOL BOX MOBILE APP

NOTE:

The Owner’s Mobile App content is applicable to vehicles sold in the US market and are not available from the Canadian App Store® or Google Play Store.

KEY FEATURES

- Owner Information For Your Vehicle
- Accident Assistant
- Online Service Scheduling
- Roadside Assistance
- Maintenance History
- And More

To get this FREE application, go directly to the App Store® or Google Play Store and enter the search keyword “RAM TOOLBOX”.

The RAM TOOLBOX Application is the essential app for owners of Ram brand vehicles. The app puts driver and lifestyle information right in the palm of your hand, anywhere you go. Whether it’s providing information about specific product features, taking a tour through your vehicle’s equipment, staying up to date on your vehicle’s health, knowing what steps to take following an accident, or scheduling your next appointment, we know you’ll find the app an important extension of your Ram vehicle. Simply download the FREE app, select your make and model and enjoy the ride.

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- Available for free on iOS and Android™ smartphones and tablets.
- Select Ram brand vehicles from model year 2011 to current model year.*
- Easy access to vehicle information anywhere you go using categories, bookmarks, search and an A-Z index.
- Vehicle information such as operating instructions, maintenance, service history, vehicle controls and emergency procedures.
- Find a dealer or an FCA-certified repair facility.
- Easily document and email an accident report.
- A parking reminder that allows you to drop a pin on your location and navigate back to your vehicle.
- Contact customer care with one click.
- Access to vehicle heritage, parts, accessories, and social media networks.
- Schedule your next service appointment.
- Available in English and Spanish.

*App supports selected vehicles from model year 2011 to present.

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Whether it is providing information about specific product features, taking a tour through your vehicle's heritage, knowing what steps to take following an accident or scheduling your next appointment, we know you will find the app an important extension of your Ram vehicle.

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